



Above All Lighting's FREIGHT ALLOWED TERMS as of June 1st, 2025.

Freight will be allowed on 1 single Net Order of \$2500 USD & CAD. (The Freight Allowed terms for Hawaii will be \$5000.) This applies for US & Canada orders. If delivery is outside of normal shipping areas, such as rural areas, residential areas, limited access areas, hospitals, schools, and construction site deliveries additional charges will apply.

Additional charges will NOT be included in the freight allowed terms, please see the additional charges below:

- Liftgate Truck \$125-\$175 (Depending on the LTL carrier)
- Call before or Delivery Appointments \$25-\$40 (Depending on the LTL carrier)
- Construction Site or Limited Access Fees \$100-\$200 (Depending on the LTL carrier)
- Residential Delivery \$50-\$100 (Depending on the LTL carrier) | Wait Time (after 2 Hours) \$100 per hour

****Please be advised that the following series, Holly Pole Light, Carlo Accent Pole Light, Pillar Square, Pillar Round Pole Light & Column Pole Light are NOT included in our Freight Allowed terms, which means any order that includes "Poles" the customer will be responsible for paying all shipping charges.**

Freight will be prepaid & allowed by Above All Lighting on any order totaling \$2500 USD & CAD. Orders not qualified for prepaid freight will be shipped with transportation charges prepaid by Above All Lighting and added to the customer's invoice. When Above All Lighting bears the cost of the shipment, we reserve the right to ship all orders in one complete shipment. Any partial shipments made at the direction of the customer will NOT be covered under the Freight Allowed terms and the customer would be responsible for any partial shipping charges.

Above All Lighting will not be responsible for storage charges or cartage charges beyond the destination address acknowledged by Above All.

Shipping dates are approximate. No responsibility is accepted for delays beyond Above All Lighting's control. Any shortage or damages arising in transit should be reported promptly to Above All Lighting within 5 business days to orders@abovealllighting.com. If there is visual damage or shortage the receiver must sign damaged or subject to inspection. Claims for

shortages or damage in transit must be filed by the consignee to Above All within 5 business days.